



# **JCH-ES Global Policy**

As a member of Johnson Controls – Hitachi Air Conditioning Group, JCH-ES establishes its management principle for the development of the company in Europe.

## **Our vision**

A safe, comfortable and sustainable world.

### **Our mission**

Helping our customers win everywhere, every day.

## Our values

## ■ Integrity First

We promise honesty and transparency. We uphold the highest standards of integrity and honor the commitments we make.

## **■** Purpose Led

We believe in doing well by doing good and hold ourselves accountable to make the world a better place through the solutions we provide, our engagement in society, the way we do business, and our commitment to protect people and the environment.

## **■** Customer Driven

We win when our customers win. Our long-term strategic relationships provide unique insights and the ability to deliver exceptional customer experiences and solutions.

## **■** Future Focused

Our culture of innovation and continuous improvement drives us to solve today's challenges while constantly asking "what's next".

### ■ One Team

We are one team, dedicated to working collaboratively together to create the purposeful solutions that propel the world forward.

Antoni Badia 22<sup>nd</sup> March 2019